

➤ About Us

Incorporated in 2006, **Achilles Consulting Group** Pte. Ltd. is a boutique consulting firm that spun off from Keppel Offshore & Marine (Keppel O&M), one of the largest offshore and marine groups in the world.

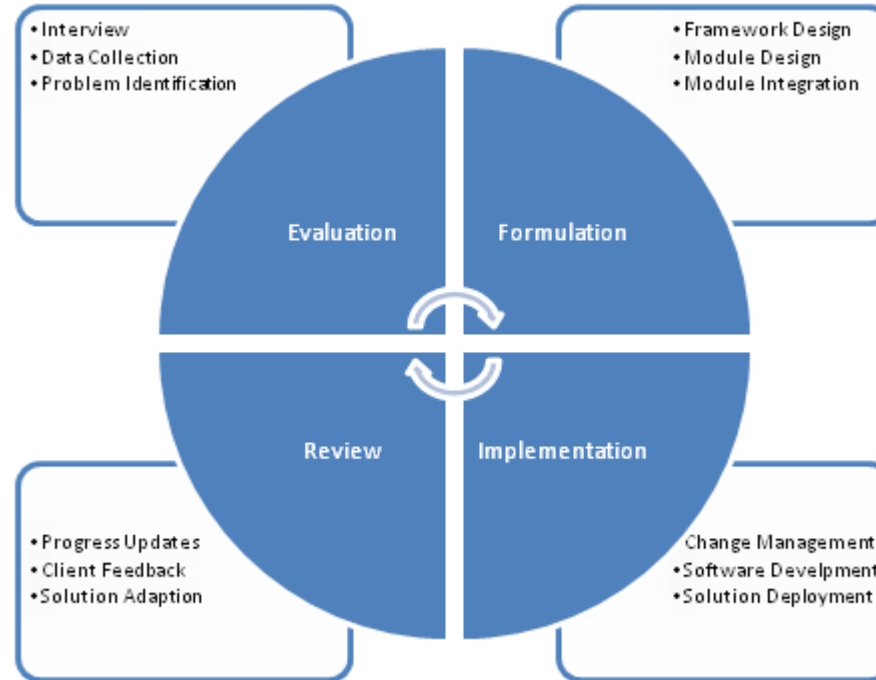
From our prior experiences in applying lean manufacturing principles and operations management techniques in context of large scale operations, we have developed expertise in **business process management** and **system integration**.

Through our **consulting, fulfillment**, and **education** services, we help clients to quickly identify inefficiencies in their work process and IT system, reduce operations cost, improve service level, and increase awareness of “systems thinking” among their employees.

➤ Approach

Although each project is unique given the peculiarity of clients’ situation, we adopt the same

rigorous project life-cycle management methodology for every project. Normally one project will go through four stages: evaluation of client’s situation, proposal formulation, implementation, and review.



➤ Business Process Management

Market changes, business evolves, and so does process. The processes that have been serving companies well for years in past may not be able to reflect new changes, and not surprisingly, result in inefficiency. Through consulting projects, we help clients **review, benchmark, document, and optimize** business process so as to increase efficiency and enhance performance.

➤ Case Study

In one project, we worked with a leading oil -rig builder to examine the material management process for steel plates, pipes, and cables. Through this project, we streamlined the process, realigned the interests of stakeholders from different departments, and identified gaps needed to be addressed. It has been the most comprehensive exercise undertaken by the client so far, and client replenished company knowledge base with deliverables listed below:

- Properly Documented Flow Charts
- A List of Issues Uncovered During the Review
- Standardized Workflow Endorsed by Relevant Stakeholders

For more information, please contact Mr. Kek Sei Wee (+65-9049 3149).

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consulting • fulfillment • education

☎ (65) 6778 5849 📠 (65) 6778 2880
🌐 www.achillescg.com
✉ info@achillescg.com
50 Gul Road, Singapore 629351